

ECLIPSE SHADE SYSTEMS

WARRANTY + CARE GUIDE

YOUR ECLIPSE WARRANTY

Your Eclipse opening roof is designed for long-term outdoor use. This guide features the key warranty periods, care requirements + everyday operating information.

10 YEARS

LOUVRES+PINS

10 - 25 YEARS

POWDER COATING

*Powder coating warranty depends on the product selected. Additional E - prime treatment is required for any coastal corrosion zone

3 - 5 YEARS

MOTORS

*Motor Warranty depends on the motor selected and is subject to the manufacturers warranty

2 - 5 YEARS

AUTOMATION

*Automation warranty depends on the product selected and is subject to the manufacturer's warranty.

WARRANTY

OPENING ROOF SYSTEM

LOUVRES + PINS

Eclipse louvres and pins are covered by a 10 year warranty.

POWDER COATING

Powder coating is covered by a 10-25 year warranty.
As per specified in Care + Maintenance guide.

MOTORS

Motors are covered by a 3-5 year warranty.

AUTOMATION

Automation warranties vary depending on the product selected and are subject to the manufacturer's warranty.

TECHOME 12V CONTROLLER

2 year manufacturer's warranty.

TELECO 24V CONTROLLER

5 year manufacturer's warranty.

MAINTENANCE CONDITION

Warranty cover is conditional on the system being properly maintained for the local environment. Regular cleaning is particularly important in coastal, urban and industrial conditions.
As per specified in Care + Maintenance guide.

IMPORTANT

This guide summarises the warranty information supplied for Eclipse Opening Roof systems. Conditions apply to some manufacturer warranties. Keep your installation records and contact Eclipse Shade Systems if you need to make a warranty enquiry.

SAFETY WARNING

Never walk on the roof louvres or place any part of your body in or near the moving blades. Incorrect use may cause injury or damage to the system.

CARE + MAINTENANCE

A LITTLE REGULAR CARE GOES A LONG WAY



POWDER-COATED ALUMINIUM

Clean the system regularly to preserve the powder-coated finish. Use warm water with a mild detergent and a soft cloth or sponge. Avoid harsh scourers, stiff brushes and aggressive chemicals.

COASTAL + EXPOSED AREAS

More frequent cleaning is recommended near the coast or in heavy industrial areas. The supplied maintenance instructions recommend cleaning every 12 weeks in these conditions.

WHAT TO AVOID

Acids used for brick cleaning or roof restoration can damage powder coating. Solvents may also cause damage. If a solvent is required, the supplied instructions recommend testing a small area first.

RAIN SENSOR

Keep the rain sensor face free from dirt, salt and bird droppings. Close the louvres before cleaning, gently wipe the sensor with a damp cloth, then use the Open button after cleaning.

REMOTE HANDSET

Keep the handset safe and dry. Wipe with a soft dry cloth as required. Avoid dropping the handset, as this may cause internal damage.

USING YOUR ECLIPSE ROOF

SIMPLE CONTROL. BUILT FOR CHANGING CONDITIONS.

01

CLOSE FOR RAIN

Close the louvres for cover when rain arrives. The rain sensor can automatically close the roof when activated.

02

ANGLE FOR SHADE

Adjust the louvres to manage direct sun while keeping light and airflow through the space.

03

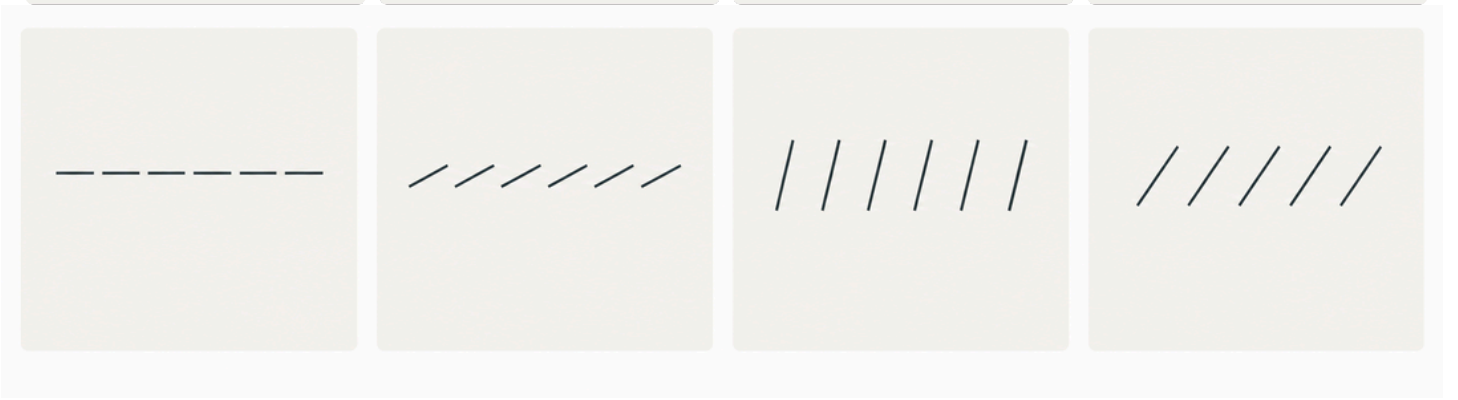
OPEN FOR LIGHT

Open the louvres to bring in more daylight, sunshine and ventilation when conditions allow.

04

PAUSE ANYWHERE

Use the remote to stop the roof at the position that suits the moment.



RAIN SENSOR

The rain sensor automatically closes the louvres when rain is detected. It may remain active for approximately one hour after the sensor has dried. On systems with the re-opening feature, the louvres may open to around 30% to allow water to run off. Rain sensor sensitivity can vary depending on weather conditions, including mist, humidity and the amount, direction and spread of rainfall.

TEMPORARY RAIN SENSOR OVERRIDE

You can temporarily turn off the automatic rain protection by pressing OPEN on your remote. This allows the roof to open and remain open for approximately one hour, even if rain is detected. Please note: During this time, the roof may not automatically close if it rains.

AFTER RAIN

Allow around 10 minutes before operating the roof. Use OPEN or CLOSE first to confirm normal operation. Preset buttons become available again after a further 10 minutes. On systems with the re-opening feature, the louvres may open to around 30% or a preset angle.

AFTER A POWER FAILURE

The opening roof operates on mains power and does not have a battery backup. If a power failure occurs while the roof is open, it cannot be closed until power is restored. Once power is restored, allow approximately 10 minutes for the controller to power up fully before operating the roof.

QUICK HELP

A few things to check before calling for assistance.

/ / ROOF NOT RESPONDING

Check that the mains power is switched on and there are no obstructions preventing the roof from moving. If power has recently been interrupted, allow approximately 10 minutes for the controller to power up fully.

/ / RAIN SENSOR HAS CLOSED THE ROOF

Allow the sensor to dry. The system may remain under rain-sensor control for approximately one hour after drying.

/ / REMOTE NOT WORKING

Check the remote control battery. If the red LED light isn't working correctly when a button is pressed, the battery may need replacing.
Techome TH701 remote (12V system) requires a 23AE 12V battery, available from Bunnings and other retailers.
Teleco EC2421 remote (24V system) requires a CR2430 battery.

/ / SENSOR NEEDS CLEANING

Close the louvres and gently clean the rain sensor face with a damp cloth. Keep it clear of dirt, salt and bird droppings.

/ / RAIN SENSOR NOT RESPONDING

Rain sensor sensitivity can vary depending on mist, humidity and rainfall conditions. Check that the sensor is clean and free from dirt, salt and debris. Also check whether the temporary rain sensor override has been activated.

LET'S CHAT.

Contact Eclipse Shade Systems for product, service or warranty support.
Keep your installation date, project details and any relevant photos handy.

P: 08 8268 4545

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